



## NAPCO ComNet Service Plan Menu

Following is the ComNet portal menu for the selection of the StarLink MAX2 Dual SIM service plans, with the new Super Dual™ service plans highlighted in red. See below for plan descriptions.

<p><b>1</b></p> <p><b>NFPA 2010 MAX Commercial Fire Dual Path Svc Plan</b></p> <p>NFPA72 2010 - UL864 10th Ed. Dual SIM, Dual Path Commercial Fire Service Plan with 24 Hour Supervision</p> <p><b>6.95 EA</b> <a href="#">Click for Details</a></p>	<p><b>2</b></p> <p><b>NFPA 2010 MAX Super Dual, Dual Path Svc Plan</b></p> <p>NFPA72 2010 - UL864 10th Ed. Super Dual, Dual Path, Dual SIM Cellular Fire Svc Pln with 24 Hr Sprvsn</p> <p><b>6.95 EA</b> <a href="#">Click for Details</a></p>	<p><b>3</b></p> <p><b>NFPA Commercial Fire Svc Plan - Back-up Only</b></p> <p>NFPA72 UL864 10th Ed. Dual SIM, Commercial Fire Serv Plan, Back up Communications, 24 Hr. Spvsn</p> <p><b>6.95 EA</b> <a href="#">Click for Details</a></p>
<p><b>4</b></p> <p><b>NFPA 2013/16/19 MAX Comm Fire Dual Path Svc Plan</b></p> <p>NFPA72 2013/16/19 - UL864 10th Ed. Dual SIM, Dual Path Commrc'l Fire Serv Plan with 6 Hour Supervsn</p> <p><b>9.95 EA</b> <a href="#">Click for Details</a></p>	<p><b>5</b></p> <p><b>NFPA 2013/16/19 MAX Comm Fire Sole Path Svc Plan</b></p> <p>NFPA72 2013/16/19 - UL864 10th Ed. Dual SIM, Sole Path Commrc'l Fire Serv Plan with 60 Min. Supervsn</p> <p><b>9.95 EA</b> <a href="#">Click for Details</a></p> <p><b>Best Seller</b></p>	<p><b>6</b></p> <p><b>NFPA 2013/16/19 MAX Super Dual, Dual Path Svc Plan</b></p> <p>NFPA72 2013 - UL864 10th Ed. Super Dual, Dual Path, Dual SIM Cellular Fire Svc Pln with 6 Hr Sprvsn</p> <p><b>9.95 EA</b> <a href="#">Click for Details</a></p>
<p><b>7</b></p> <p><b>NFPA 2010 MAX 5M Commercl Fire Dual Path Svc Plan</b></p> <p>NFPA72 2010 - UL864 10th Ed. Dual SIM, Dual Path Commercial Fire Service Plan with 5 Min Supervision</p> <p><b>16.95 EA</b> <a href="#">Click for Details</a></p>	<p><b>8</b></p> <p><b>NFPA 2010 MAX Commercial Fire Sole Path Svc Plan</b></p> <p>NFPA72 2010 - UL864 10th Ed. Dual SIM, Sole Path Commercial Fire Service Plan with 5 min. Supervsn</p> <p><b>16.95 EA</b> <a href="#">Click for Details</a></p>	<p>Note: Super Dual service plans require a MAX2 firmware revision of: 226.151.30.0.6 or greater.</p> <p>To upgrade communicator to the latest, use the single button OTA "Firmware Download" feature on the NOC.</p>



# StarLink Fire MAX2 Service Plan Overview



1

## NFPA 2010 MAX Commercial Fire Dual Path Svc Plan

NFPA72 2010 - UL864 10th Ed. Dual SIM, Dual Path Commercial Fire Service Plan with 24 Hour Supervision  
6.95 EA  
[Click for Details](#)

SLF-SVC-10-MXI  
NFPA 2010  
Dual Path • Cellular & IP  
Dual Sim (Verizon & AT&T)

- 24 Hr NOC Cellular Supervisory Check-in
- 24 Hr NOC IP Supervisory Check-in

### Traditional Dual Path 24-hour service plan (cellular and IP).

The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$6.95

2

## NFPA 2010 MAX Super Dual, Dual Path Svc Plan

NFPA72 2010 - UL864 10th Ed. Super Dual, Dual Path, Dual SIM Cellular Fire Svc Pln with 24 Hr Sprvsn  
6.95 EA  
[Click for Details](#)

SLF-SVC-10-MXD  
NFPA 2010  
Dual Path • Dual Path Cellular  
Dual Sim (Verizon & AT&T)

- SUPER DUAL™**
- Supervised Dual Path, Dual Carrier
  - 24 Hr NOC Cellular Supervisory Check-in

### Super Dual™, Dual Path service plan (cellular only).

The system utilizes both cellular carriers to provide a UL 864 listed dual path service plan. An IP connection is not required. If either cellular carrier fails, the system will continue operating on the remaining carrier and will report the trouble to central station and locally annunciate the trouble.

\$6.95

3

## NFPA Commercial Fire Svc Plan - Back-up Only

NFPA72 UL864 10th Ed. Dual SIM, Commercial Fire Serv Plan, Back up Communications, 24 Hr. Spvsn  
6.95 EA  
[Click for Details](#)

SLF-SVC-BU-MX  
NFPA  
Sole Path • Cellular  
Dual Sim (Verizon & AT&T)

- 24 Hr NOC Cellular Supervisory Check-in

### Sole Path 24-hour backup service plan (cellular only).

Intended to be used as a backup to existing CS communication. The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$6.95

4

## NFPA 2013/16/19 MAX Comm Fire Dual Path Svc Plan

NFPA72 2013/16/19 - UL864 10th Ed. Dual SIM, Dual Path Commrc'l Fire Serv Plan with 6 Hour Spvsn  
9.95 EA  
[Click for Details](#)

SLF-SVC-13-MXI  
NFPA 2013-2022  
Dual Path • Cellular & IP  
Dual Sim (Verizon & AT&T)

- 6 Hr NOC Cellular Supervisory Check-in
- 6 Hr IP Supervisory Check-in

### Traditional Dual Path 6-hour service plan (cellular and IP).

The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$9.95



5

### NFPA 2013/16/19 MAX Comm Fire Sole Path Svc Plan

NFPA72 2013/16/19 - UL864 10th Ed. Dual SIM, Sole Path Commrcl Fire Serv Plan with 60 Min. Suprvsn

9.95 EA  
[Click for Details](#)

- SLF-SVC-13-MX  
NFPA 2013-2022  
Sole Path • Cellular  
Dual Sim (Verizon & AT&T)  
• 60 Min Cellular NOC Supervisory Check-in

#### Sole Path 60-minute service plan (cellular only).

The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$9.95

6

### NFPA 2013/16/19 MAX Super Dual, Dual Path Svc Plan

NFPA72 2013 - UL864 10th Ed. Super Dual, Dual Path, Dual SIM Cellular Fire Svc Plan with 6 Hr Sprvsn

9.95 EA  
[Click for Details](#)

- SLF-SVC-13-MXD  
NFPA 2013-2022  
Dual Path • Dual Path Cellular  
Dual Sim (Verizon & AT&T)  
**SUPER DUAL™**  
• Supervised Dual Path, Dual Carrier  
• 6 Hr NOC Cellular Check-in

#### Super Dual™, Dual Path service plan (cellular only).

The system utilizes both cellular carriers to provide a UL 864 10<sup>th</sup> edition listed dual path service plan. An IP connection is not required. If either cellular carrier fails, the system will continue operating on the remaining carrier, will report the trouble to central station and locally announce the trouble.

\$9.95

7

### NFPA 2010 MAX 5M Commercl Fire Dual Path Svc Plan

NFPA72 2010 - UL864 10th Ed. Dual SIM, Dual Path Commercial Fire Service Plan with 5 Min Supervisn

16.95 EA  
[Click for Details](#)

- SLF-SVC-10-MSI  
NFPA 2010  
Dual Path • Cellular & IP  
Dual Sim (Verizon & AT&T)  
• 5 Min NOC Cellular Supervisory Check-in  
• 5 Min NOC IP Supervisory Check-in (NYFD Plan)

#### Traditional Dual Path 5-minute (NYFD) service plan (cellular and IP).

The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$16.95

8

### NFPA 2010 MAX Commercial Fire Sole Path Svc Plan

NFPA72 2010 - UL864 10th Ed. Dual SIM, Sole Path Commercial Fire Service Plan with 5 min. Suprvsn

16.95 EA  
[Click for Details](#)

- SLF-SVC-10-MX  
NFPA 2010  
Sole Path • Cellular  
Dual Sim (Verizon & AT&T)  
• 5 Min Cellular NOC Supervisory Check-in

#### Sole Path 5-minute service plan (cellular only).

The system selects and locks onto the higher quality cellular carrier signal (primary) upon powerup and will reevaluate every 7 days. If secondary signal exhibits higher quality, the system will switch carriers. If the primary carrier fails, the system will immediately switch carriers.

\$16.95