

MVP ACCESS

INCREMENTAL FEATURE RELEASE

PRODUCT MARKETING BULLETIN - INTERNAL

PMB Number	Revision	Release Status
PMB-MVP-2026-001	Draft Rev D	Pending final launch approval

Date	Contact	Email
October 2, 2026	Product Line Management	Enavarro@napcosecurity.com

Bulletin Type	Business Unit	Portfolio	Region
Incremental Feature Release	Access Control	MVP Access	North America

DESCRIPTION

New MVP Access capabilities focused on enterprise identity management, stronger account security, and expanded video management system integration.

REASON FOR RELEASE

MVP Access is an established cloud-based access control platform. This bulletin supports an incremental feature release and provides a consistent launch message, field talking points, readiness requirements, reference materials, and final approval controls.

SECURE

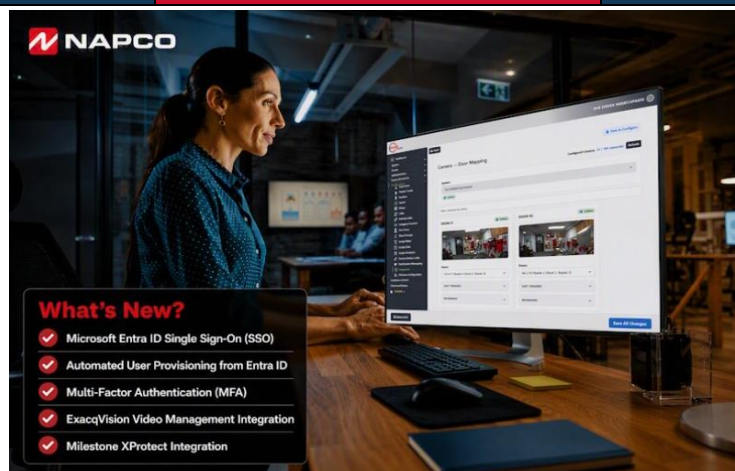
Strengthen identity and account protection.

SIMPLIFY

Reduce manual user administration.

UNIFY

Connect access events with video workflows.



1. Executive Overview

This release introduces five customer-facing enhancements: Microsoft Entra ID Single Sign-On, Microsoft Entra ID User Provisioning, Multi-Factor Authentication, ExacqVision Integration, and the Milestone XProtect Smart Client Plug-In.

CORE LAUNCH MESSAGE

MVP Access is becoming more secure, easier to administer, and better connected to video management workflows.

2. Release at a Glance

Feature	What it adds	Customer value
 Microsoft Entra ID Single Sign-On	Authentication using existing Microsoft Entra ID credentials.	Simplifies sign-in and supports centralized identity management.
 Microsoft Entra ID User Provisioning	User synchronization and management from Microsoft Entra ID.	Reduces duplicate entry and supports cleaner onboarding and offboarding.
 Multi-Factor Authentication	MFA using Microsoft Authenticator or Google Authenticator.	Adds protection when a password is compromised.
 ExacqVision Integration	MVP Access events available through an ExacqVision portal workflow.	Connects door activity with video for faster event verification.
 Milestone XProtect Smart Client Plug-In	MVP Access activity surfaced inside XProtect Smart Client.	Supports event monitoring, video viewing, alarm handling, and door control in one operator workflow.

3. Feature Detail

Microsoft Entra ID Single Sign-On

Allows MVP Access users to authenticate with existing Microsoft Entra ID credentials.

- Simplifies sign-in.
- Reduces separate password administration.
- Supports centralized identity management.

Microsoft Entra ID User Provisioning

Synchronizes and manages users from Microsoft Entra ID as a trusted identity source.

- Reduces duplicate entry.
- Supports onboarding and offboarding.
- Improves user data consistency.

Multi-Factor Authentication

Adds MFA support through Microsoft Authenticator and Google Authenticator.

- Adds another layer of account protection.
- Can reduce risk associated with compromised passwords.

ExacqVision Integration

Brings MVP Access physical access-control events into the ExacqVision client portal.

- Connects door events with video visibility.
- Supports faster event verification.

Milestone XProtect Smart Client Plug-In

Surfaces MVP Access activity inside Milestone XProtect Smart Client.

- Supports monitoring of events and alarms.
- Enables video viewing and door control without switching systems.

4. Sales and Marketing Enablement Tools

This section is the controlled source list for internal and external launch assets.

Asset	Approved link / status
Product Marketing Bulletin	This document / Final
Release Notes	Published Internally: NAPCO MVP Access Release Notes v90.0.43.742.docx
Integration Guides	• Milestone XProtect Plugin - MVP Access Integration Guide • exacqVision - MVP Access Integration Guide • Multi-Factor Authentication (For MVP Access) • Microsoft Entra ID Single Sign-On • Microsoft Entra ID User Provisioning
Demo Videos / Tutorials	NAPCO Tech Library View full playlist • Milestone XProtect Integration with MVP Access: ▪ Milestone XProtect Integration YouTube Video: ▪ Milestone XProtect Plugin Download ▪ Napco Tech Library Milestone XProtect Integration with MVP Access • exacqVision VMS Integration with MVP Access: ▪ exacqVision VMS Integration YouTube Video ▪ Napco Tech Library exacqVision VMS Integration with MVP Access
Full Online Help Guide	MVP Access Full Online Help File (🔗LATEST)
Marketing Press Release	NAPCO Expands MVP® Access with New Identity Management, Video Integrations & Cybersecurity Features
FAQ and Knowledge Base	Please see below

5. Suggested External Announcement Copy

SUBJECT

What's New in MVP Access: New SSO, MFA and Video Integrations

NAPCO is releasing new MVP Access capabilities designed to help organizations strengthen account security, simplify administration, and connect access-control events with video operations. The release includes Microsoft Entra ID Single Sign-On, Microsoft Entra ID User Provisioning, Multi-Factor Authentication, ExacqVision Integration, and a Milestone XProtect Smart Client Plug-In. Together, these enhancements help customers secure identities, reduce manual administration, and improve operator efficiency through more unified access and video workflows.

Call to action: Contact your NAPCO representative to learn more or schedule a demonstration.

6. Frequently Asked Questions

What is this release?

An incremental MVP Access feature release focused on identity management, account security, and video integration.

Is MVP Access a new product launch?

No. MVP Access is already released. This bulletin supports the launch of new platform capabilities.

Which identity platform is included?

Microsoft Entra ID for Single Sign-On and user provisioning.

Which authenticators are referenced?

Microsoft Authenticator and Google Authenticator.

Which VMS integrations are referenced?

ExacqVision and the Milestone XProtect Smart Client Plug-In.

What should dealers do?

Review the final release notes and setup guides, [attend available training, and contact NAPCO with sales or technical questions.](#)

[Click here to contact NAPCO](#)

A promotional graphic for NAPCO MVP Portal Videos. It features a woman sitting at a desk with a laptop, looking at a screen displaying a video player. The NAPCO logo is in the top left. The text 'Take Charge!' is prominently displayed in the center. Below it, it says 'Learn, Solve, and Succeed with NAPCO MVP Portal Videos.' In the bottom right, there is a QR code and the text 'FOLLOW US ON YOUTUBE'. At the bottom, there are three circular icons with text: 'Step-by-step tutorials', 'Tips & best practices', and 'Get the most from MVP Portal'.