

End of Sale Notice

GEM-K4 Keypad

END OF SALE

Effective immediately - End of Sale for the GEM-K4 keypad, order fulfillment subject to remaining inventory then orders transition to GEM-K4RF or GEM-K1CA

Bulletin No.	PMB-EOS-2026-002
Product Line	Gemini Security Systems
Urgency	General information

Issue Date	October 2, 2026
Audience	Sales, distributors, dealers, integrators
Replacements	GEM-K4RF GEM-K1CA

Announcement

NAPCO Security Technologies, Inc. announces the End of Sale of the GEM-K4 keypad. Current GEM-K4 backorders are expected to be fulfilled until inventory is depleted for the GEM-K4, subject to final operational approval and availability.

REASON
Transition to replacement model

REPLACEMENT MODEL OPTIONS
GEM-K4RF, GEM-K1CA

1. Transition Overview

- This notice does **NOT** require removal of installed units. Existing GEM-K4 installations may remain in service.
- Current GEM-K4 backorders will be addressed before the model is canceled.
- New applications should specify GEM-K4RF or GEM-K1CA.
- Customers should contact NAPCO Sales or Technical Support with application-specific questions before substituting products.

2. Product Transition Timeline

Milestone	Status / Date
PMB release date	October 2026
End of Sale status	After current GEM-K4 backlog is fulfilled
Last order date	To be confirmed
Last ship date	Subject to backlog fulfillment and available inventory
Technical support	Subject to NAPCO standard support policies
Repair service	Subject to replacement-parts availability

3. Affected Product

Part Number	Description	Replacement
GEM-K4	Gemini keypad	GEM-K4RF GEM-K1CA

4. Guidance for Existing Installations

- Installed GEM-K4 products may continue to operate in their current applications.
- This notice does **not** direct customers to replace functioning installed units.
- For expansion, replacement, or new installations, confirm GEM-K4RF or GEM-K1CA compatibility and programming requirements before ordering.
- Future GEM-K4 replacement availability may be limited after backlog fulfillment and remaining inventory are exhausted.

5. Frequently Asked Questions

Why is GEM-K4 being discontinued?

The GEM-K4 keypad is being discontinued due to component shortage and obsolescence. The replacement models are the GEM-K4RF or the GEM-K1CA.

Can customers still order GEM-K4?

Final order acceptance and availability remain subject to backlog fulfillment and inventory confirmation.

What is the recommended replacement?

GEM-K4RF is the recommended transition model, subject to confirmation of compatibility for the intended application.

What will happen to existing GEM-K4 backorders?

The current direction is to fulfill the backlog using available GEM-K4RF stock relabeled as GEM-K4, subject to final operational approval.

Are installed GEM-K4 units affected?

No removal is required by this notice. Installed units may remain in service.

Will technical support and repair continue?

Support and repair remain subject to NAPCO standard support policies and replacement-parts availability.

What panels support the GEM-K4RF?

GEM-P816, GEM-P1632, GEM-P1664, GEM-P3200, GEM-P9600, and GEM-X255.

Disclaimer

Product availability, lifecycle dates, support commitments, relabeling plans, and replacement recommendations are subject to final approval and may change without notice. NAPCO Security Technologies, Inc. reserves the right to revise this notice as business, inventory, and supply conditions require.

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