

TurnKey Feature: Dealer Setup For New Residents

Overview

The TurnKey feature simplifies the system installation and activation process for an unoccupied residence, ensuring all security devices are operational and ready for the new resident's activation.

Benefits

- **Simplified Installation:** Reduces the complexity and time required to install and configure the system
- **Immediately Operational:** The system is ready for setup from the moment the new resident moves in, enhancing customer satisfaction
- **Cut Service Calls:** The pre-setup sensor check minimizes troubleshooting

Features

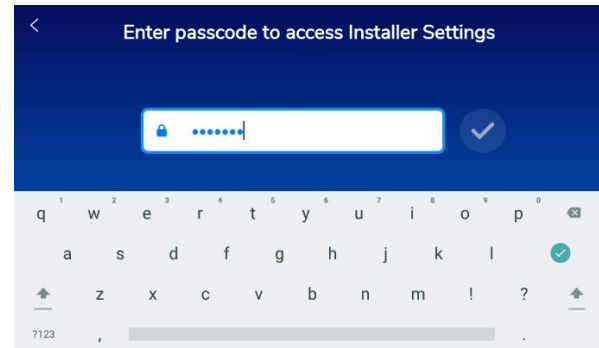
- Step-by-step pre-installation setup
- Simple activation for residents, including Wi-Fi setup, service activation, and registration
- Sensor checks to ensure all sensors and devices are connected and functional
- Trouble-free addition of cameras and doorbells after account and Wi-Fi setup

Dealer Setup

1. Select the **Installer** icon at the lower left corner of the screen.

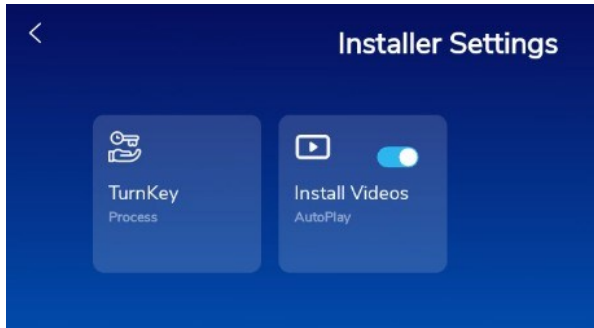


2. Enter the installer code *258258 (and select the *checkmark* icon) to access **Installer Settings**.

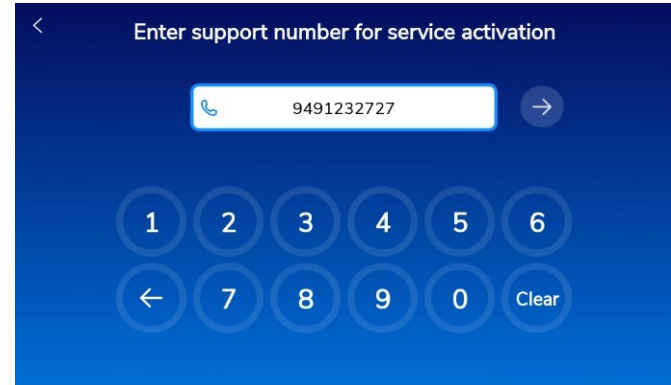
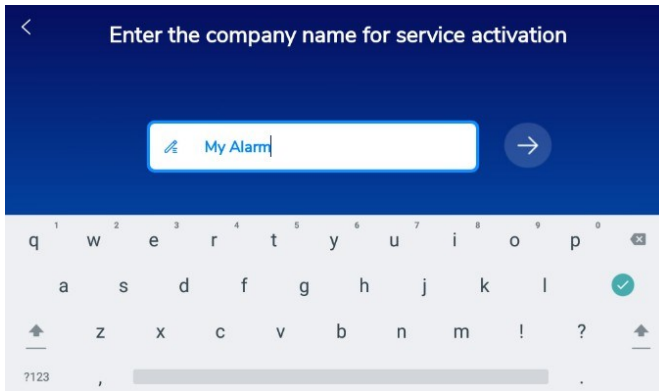


TurnKey Feature: For New Residents (cont'd)

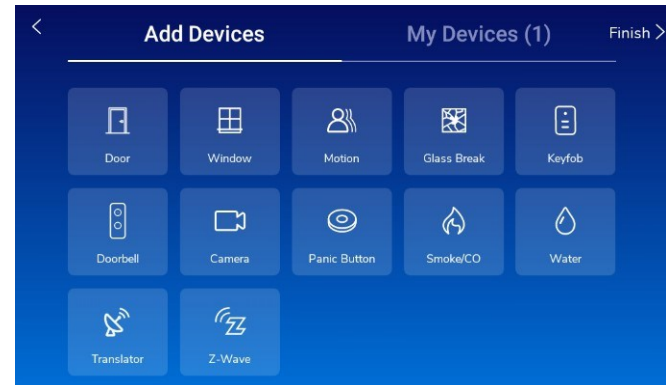
3. Select **TurnKey** from the menu. **Note:** To simplify this process, we suggest disabling **Install Videos** (move slider to the left).



4. Enter the alarm company name and telephone (required). Be sure to provide this alarm company information--in written form--to the new resident to aid in their activation process (described on page 1-25). Also include the control panel IMEI and/or communicator Radio ID number for their particular system.



5. Similar to the standard setup process, add new devices by following the screen prompts.

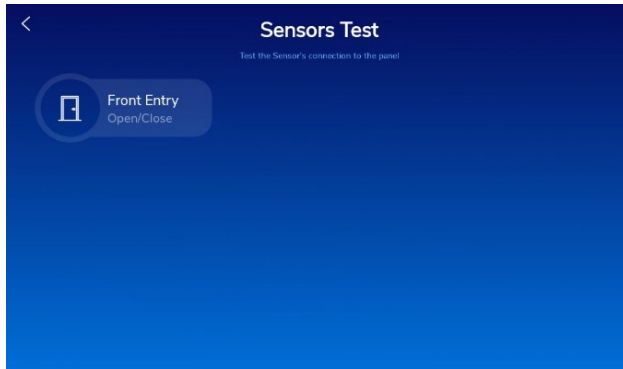


Note: An active account, service plan, and Wi-Fi connection are required before adding Cameras or Doorbells (residents can add these devices later). If these devices must be installed immediately,

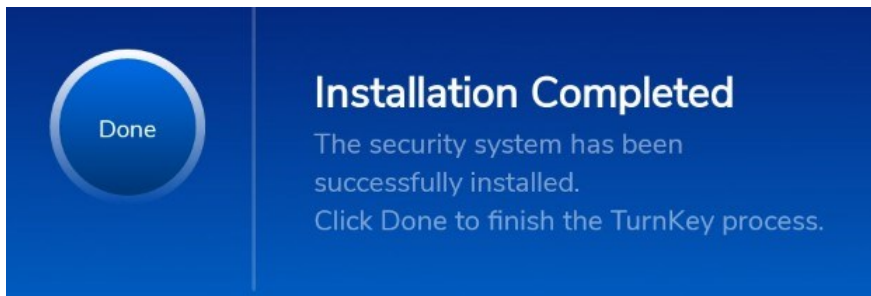
TurnKey Feature: For New Residents (cont'd)

stop here, exit TurnKey setup and add these devices using the standard method (see step 5 on page 1-4).

6. **Test the sensors:** After adding devices, a **Sensors Test** MUST be performed (follow the screen prompts).



7. When finished installing and testing devices, select **Done** and the 'welcome' page will display, ready for resident activation (page 1-25).

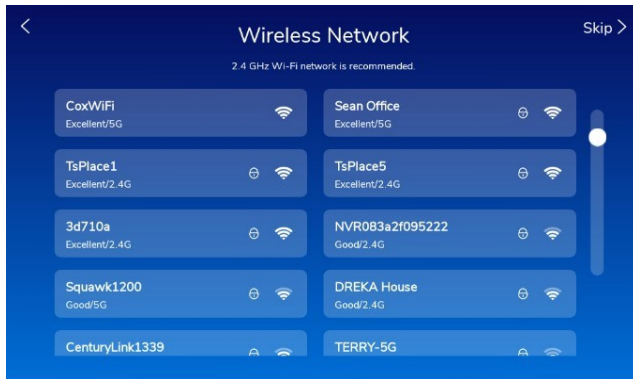


TurnKey Feature: Resident Activation Procedure

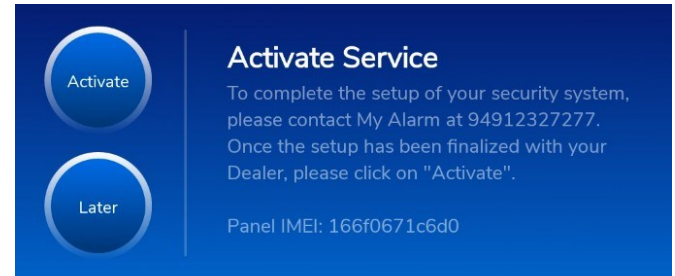
1. Select **Start** to begin.



2. Follow the on-screen prompts to connect your system to a Wi-Fi network (if Wi-Fi is unavailable, select **Skip**). **Note:** The system works best with a Wi-Fi connection, supported by cellular backup for reliability. Wi-Fi can always be connected later, if needed.

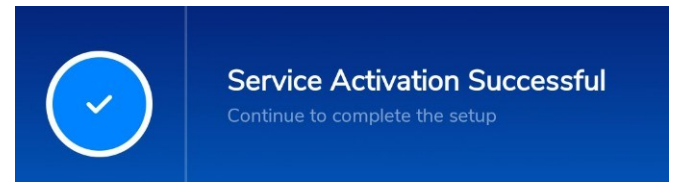


3. Follow the on-screen prompts to activate your Alarm Provider service. This step requires that you place a telephone call to your Alarm Provider and provide personal and system-specific information to the agent. When instructed, select **Activate** to enable your system registration. **Note:** If you wish to postpone the activation process, select **Later** to place the system in a limited-function mode that allows for basic operations such as arming the system and receiving zone annunciations.



(Above screen is an example; contact the alarm provider that appears on your screen)

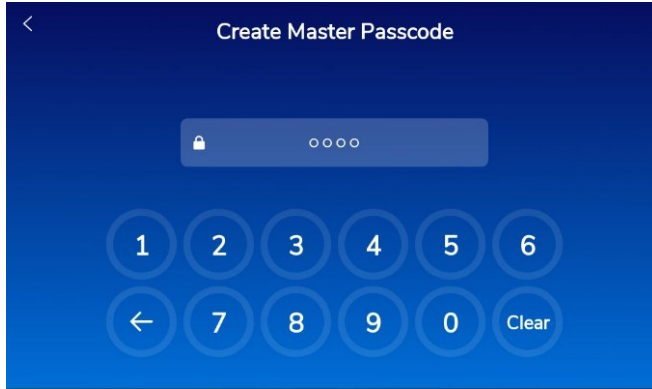
4. Upon selecting **Activate** to complete the registration process, be sure the following confirmation screen appears:



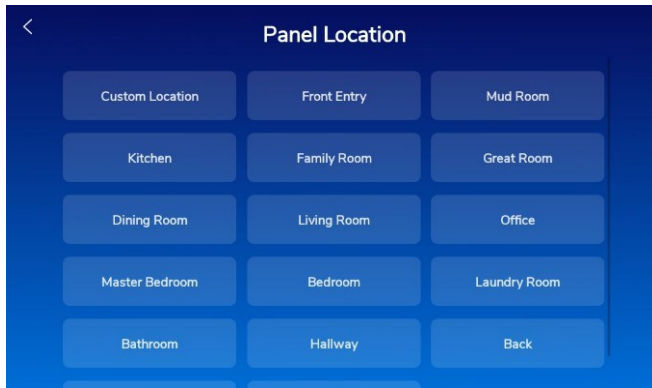
(continued)

TurnKey Feature: Resident Activation Procedure (cont'd)

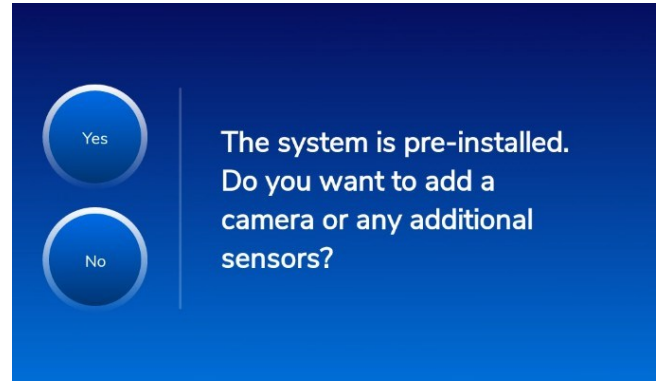
5. Create a **Master Passcode** for your system to ensure security.



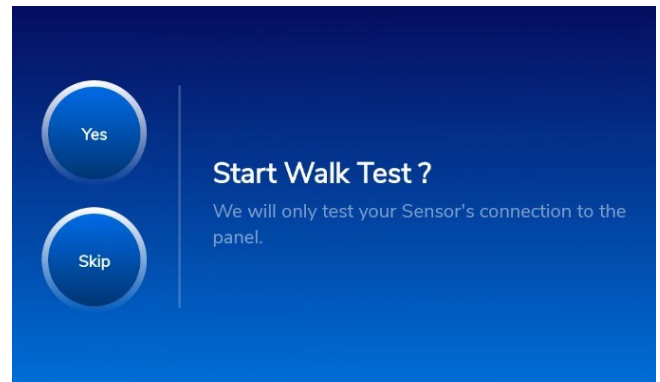
6. Select the Super Panel installation location.



7. **Optional:** Select **Yes** to add any additional sensors, detectors, doorbells, cameras, etc.

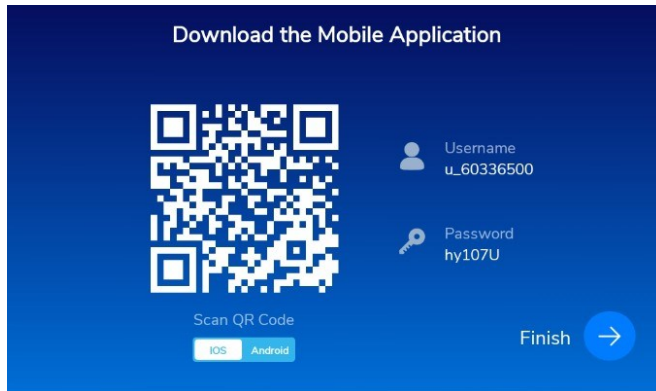


8. **Walk Test:** Essential for verifying the system's connection with the central station.



TurnKey Feature: Resident Activation Procedure (cont'd)

- Mobile App:** Install and log into the mobile app by first selecting the operating system of your mobile device (iOS or Android), then scanning the on-screen QR code. Important: Upon first log in (using the on-screen credentials) we urge you to immediately change your password. We also suggest (optionally) that you later elect to change your username within the app Settings.



Select **Finish** and your security system is now fully operational!