



NAPCO

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*Note: Technical Service is for alarm professionals only*

**Date:** Monday, August 26, 2024

**Subject:** Download / Install Prima App on an Apple iOS Device

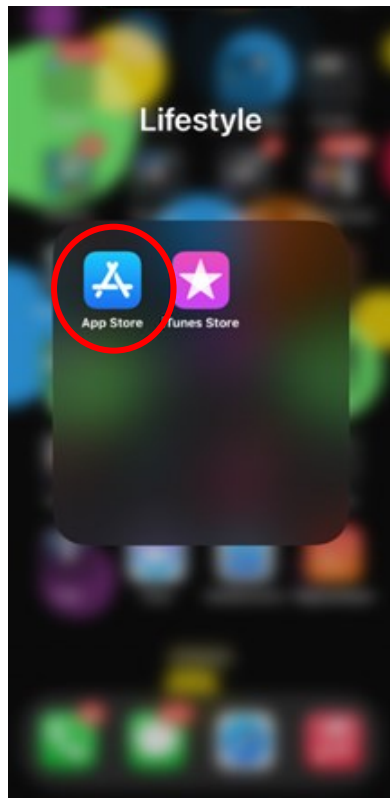
**Models:** NAPCO Prima

# NAPCO Tech Support

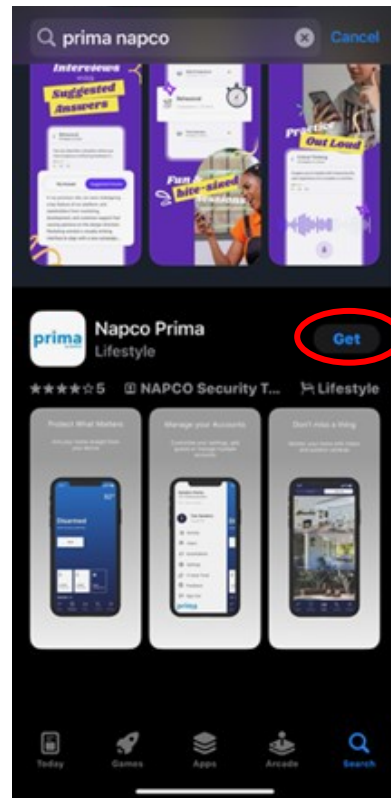
## TECH TIP



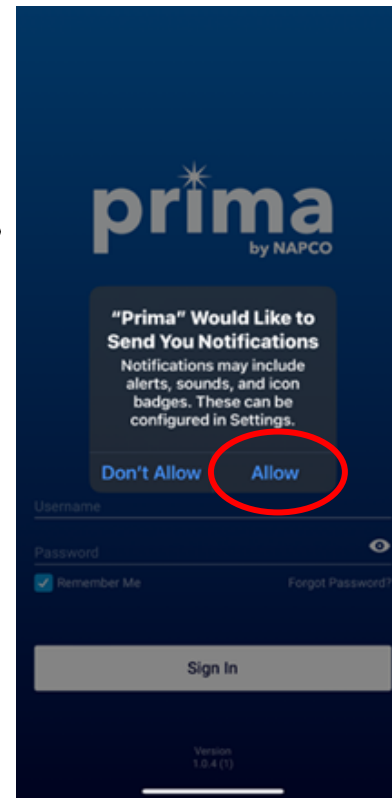
To download and install the Prima app on an Apple iOS device:



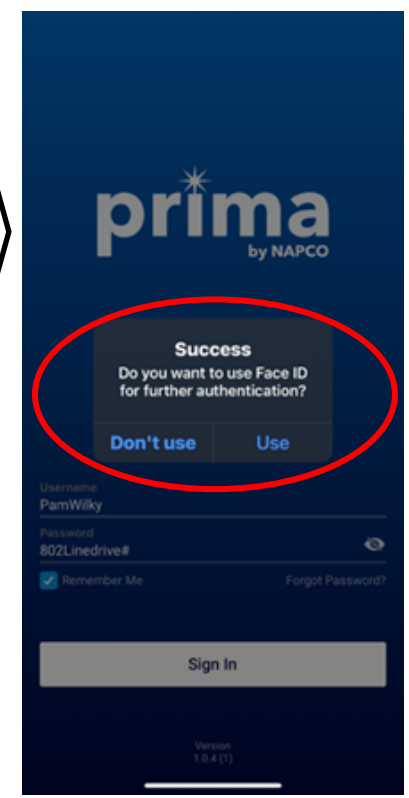
Access your App Store



Search for "Napco Prima" and select "Get"



To receive notifications, select "Allow"



If your customer opts to use **Face ID/Touch ID**, tap **Use**, enter the login credentials and tap **Sign In**.