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NAPCO Tech Support



Date: Tuesday, August 27, 2024

Subject: How to Switch Between Separate Prima Accounts Using the Prima App

the desired account

Models: NAPCO Prima

The steps below allow you to add multiple Prima Super Panel accounts into the Prima app and switch between them. First log into the first account, then proceed as follows:

Disarmed System is disarmed. © Arm Stay G Arm Away	ထို Users	is rm tay	Counts	Back Accounts
Closed Froit Doe Lock SENSORS Menu Security Vides Centrol Climate	Closed Froit Dor Lock V1.05 (248)	isc	Login to another account Username Password Sign In	
Tap "Menu"	Tap "Tap to manage"	Tap the $+$ icon	Log in to the second account & tap "Sign In"	Switch between accounts by tapping on