



NAPCO

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*Note: Technical Service is for alarm professionals only*

**Date:** Tuesday, August 27, 2024

**Subject:** How to Switch Between Separate Prima Accounts Using the Prima App

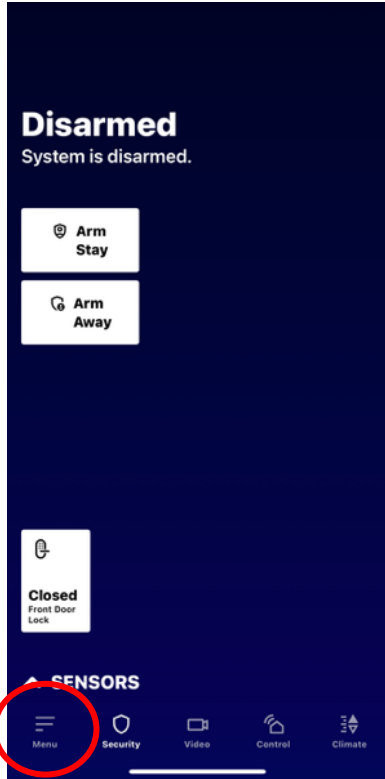
**Models:** NAPCO Prima

# NAPCO Tech Support

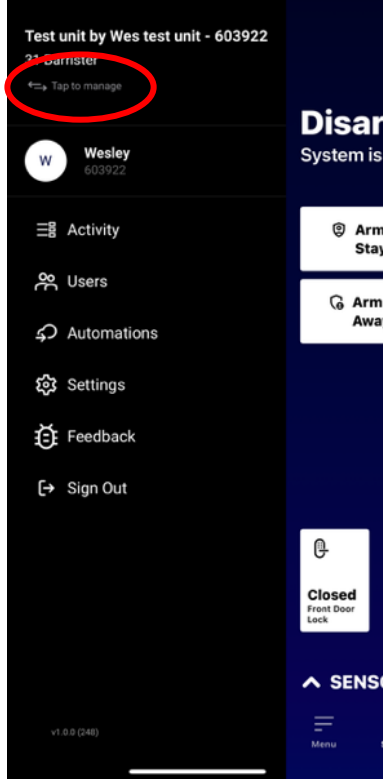
## TECH TIP



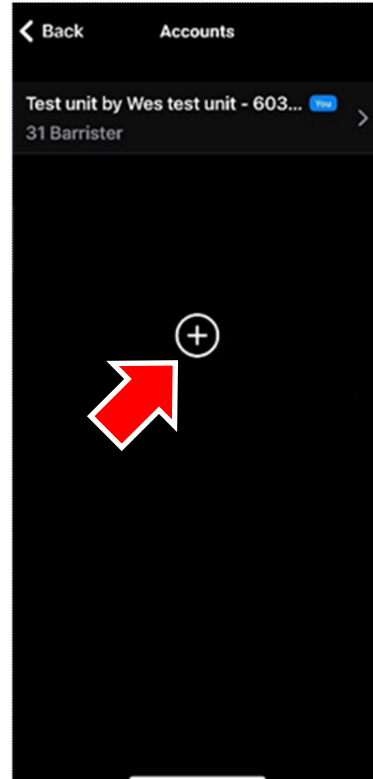
The steps below allow you to add multiple Prima Super Panel accounts into the Prima app and switch between them. First log into the first account, then proceed as follows:



Tap "Menu"



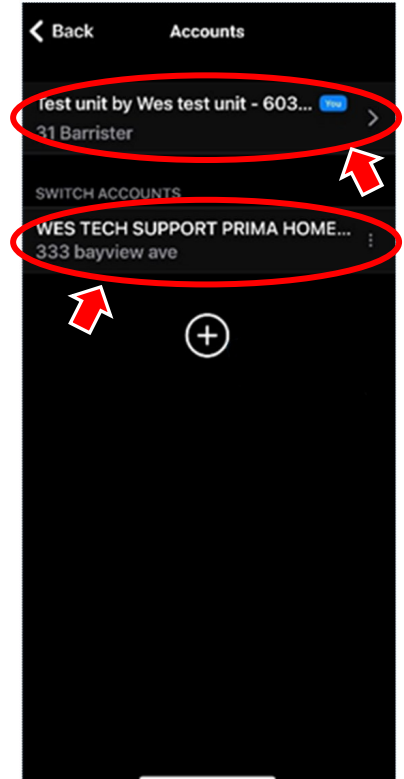
Tap "Tap to manage"



Tap the (+) icon



Log in to the second account & tap "Sign In"



Switch between accounts by tapping on the desired account