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Note: Technical Service is for alarm professionals only

NAPCO Tech Support

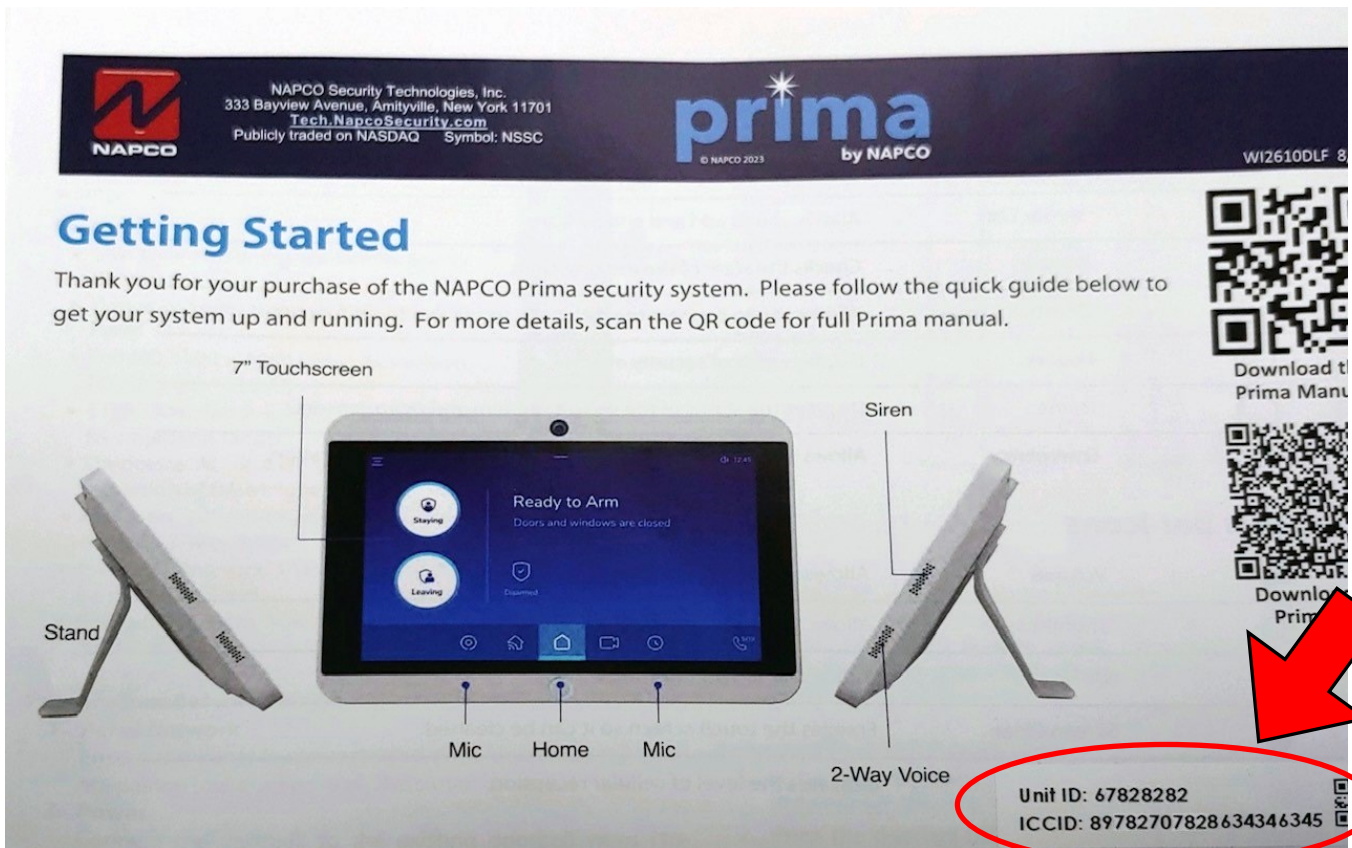
TECH TIP

Date: Friday, May 31, 2024
Subject: Unit ID Locations
Models: Prima Super Panel

A Unit ID is a unique identifier assigned to each Prima Super Panel. It is displayed in the following locations:

1st Location:

Printed on the **Getting Started** paperwork (provided in the factory box), the Unit ID is located on the front page, as shown below (circled):



2nd Location:

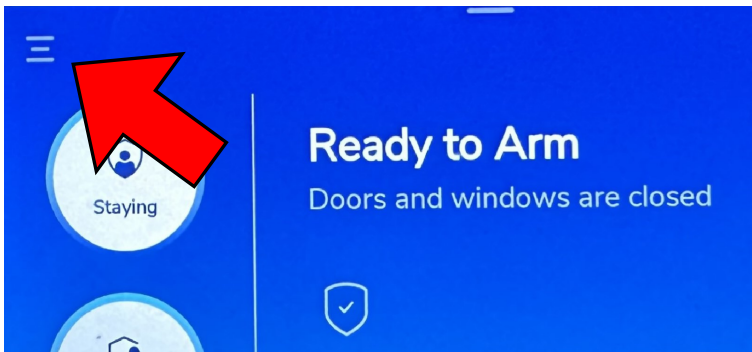
On the rear side of the Smart Panel, on a label near the battery connection (circled):



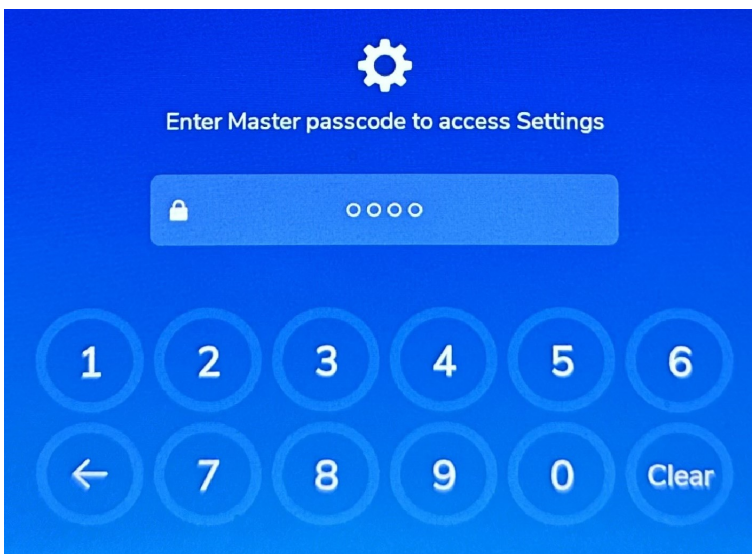
3rd Location:

The Unit ID is also displayed on the Prima Super Panel screen:

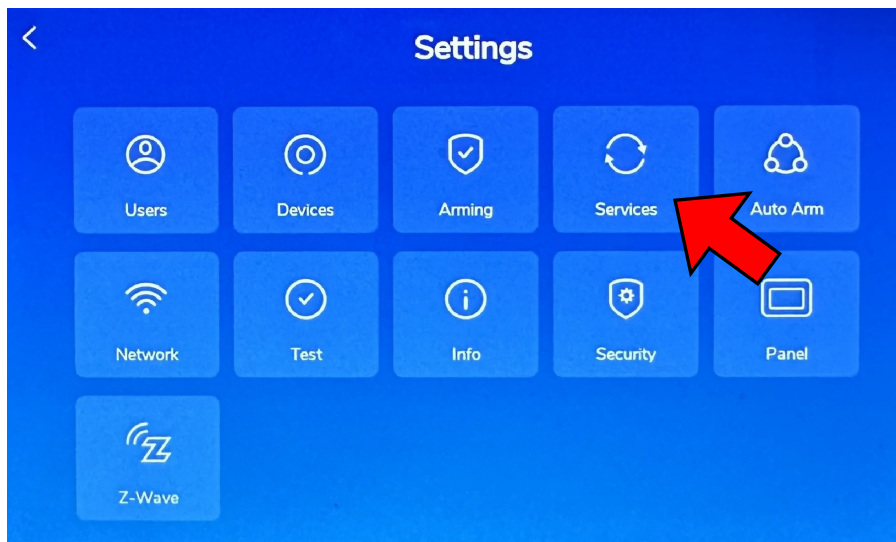
1. Select the 'hamburger' (**Settings**) icon at the top left of the Home screen:



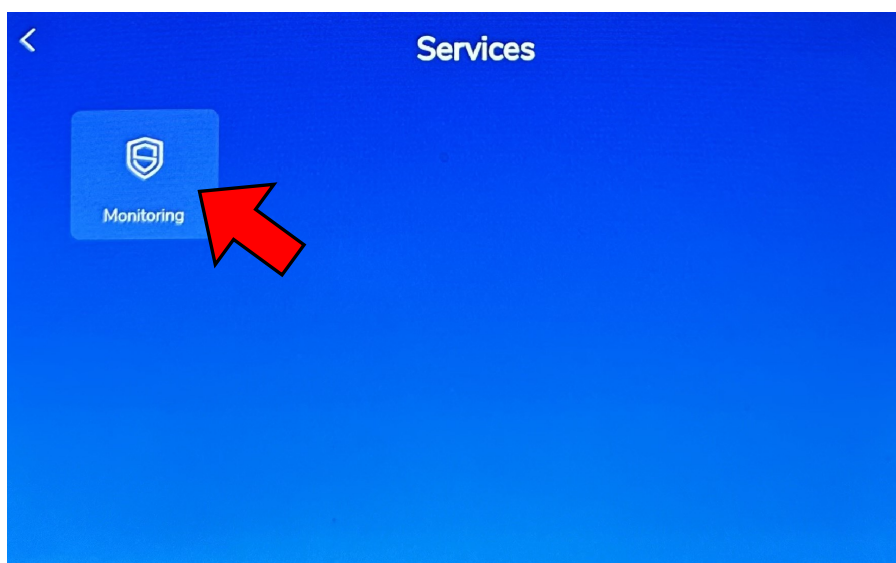
2. Enter your Master passcode:



3. In the **Settings** menu, select **Services**:



4. In **Services**, select **Monitoring**:



The Unit ID appears under **Account Number**:

