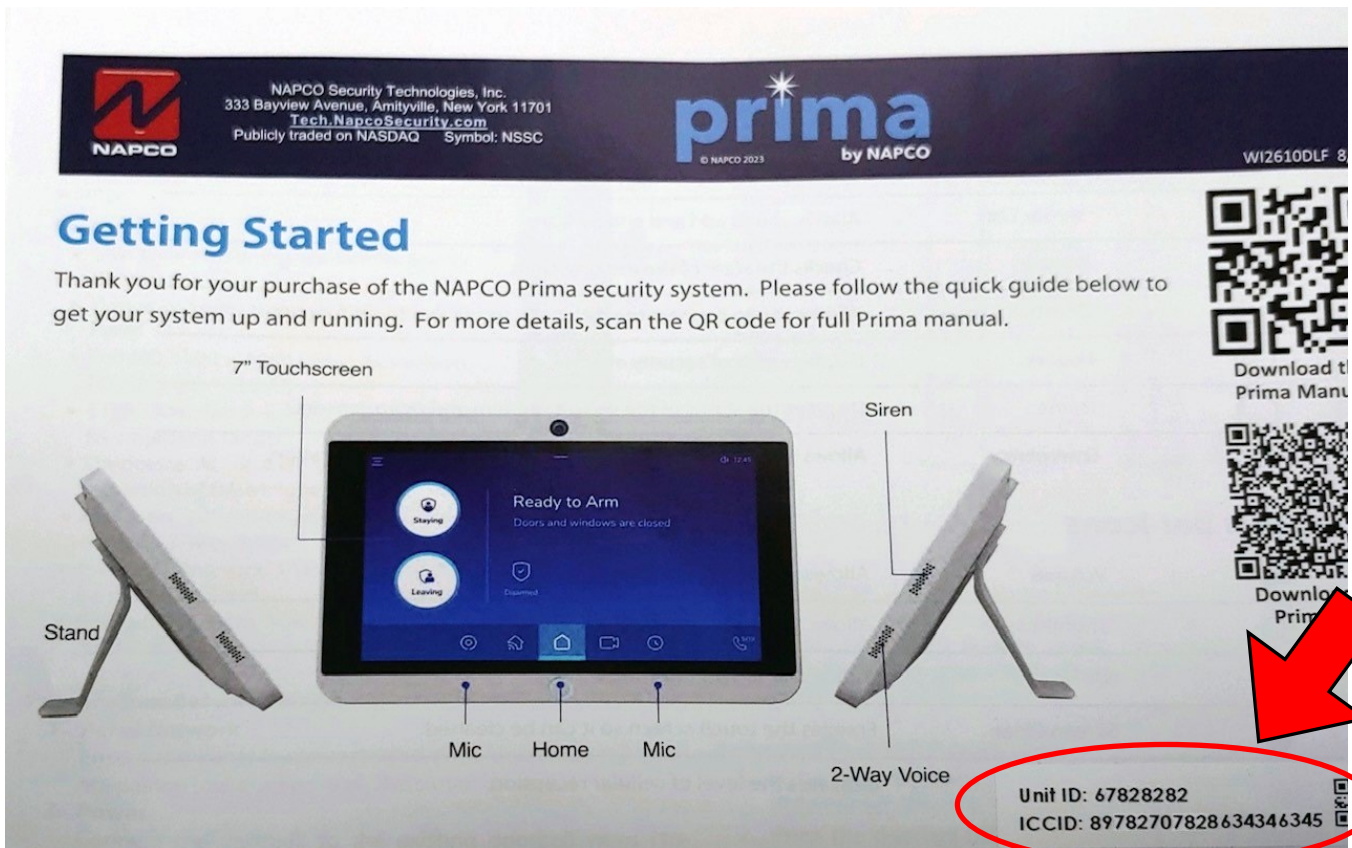# NAPCO Tech Support

TECH TIP

Date: Friday, May 31, 2024

Subject: Unit ID Locations

Models: Prima Super Panel

A Unit ID is a unique identifier assigned to each Prima Super Panel. It is displayed in the following locations:

1st Location:
Printed on the **Getting Started** paperwork (provided in the factory box), the Unit ID is located on the front page, as shown below (circled):
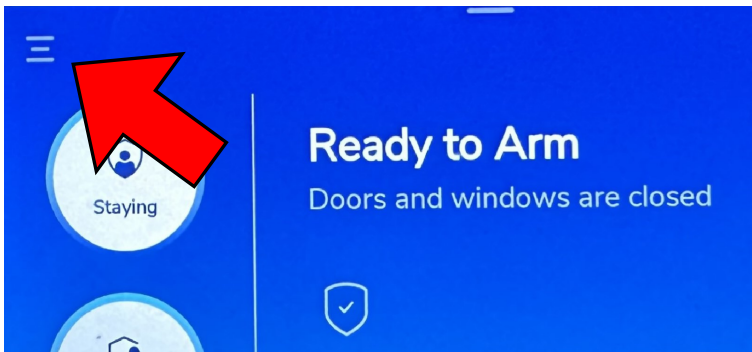
2nd Location:
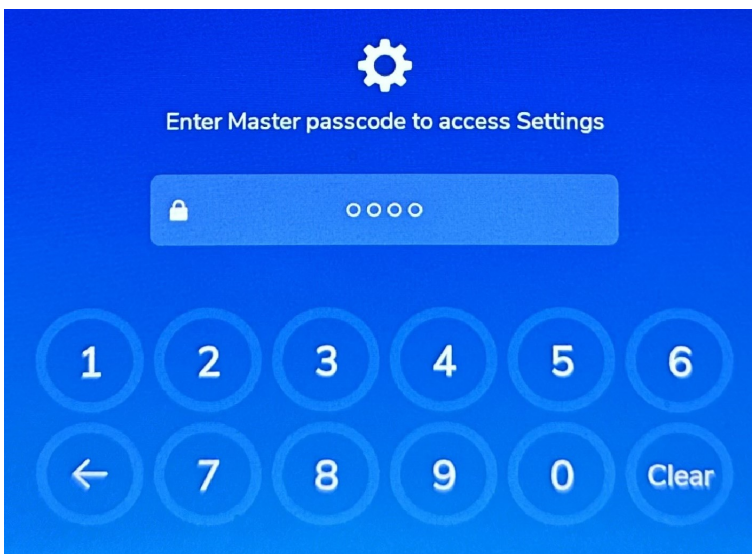On the rear side of the Smart Panel, on a label near the battery connection (circled):

3rd Location:
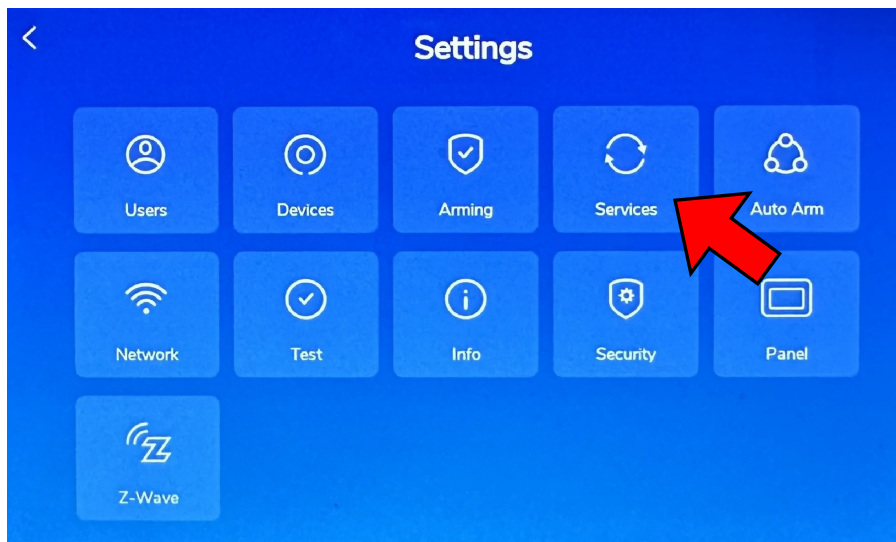The Unit ID is also displayed on the Prima Super Panel screen:
1. Select the 'hamburger' (**Settings**) icon at the top left of the Home screen:
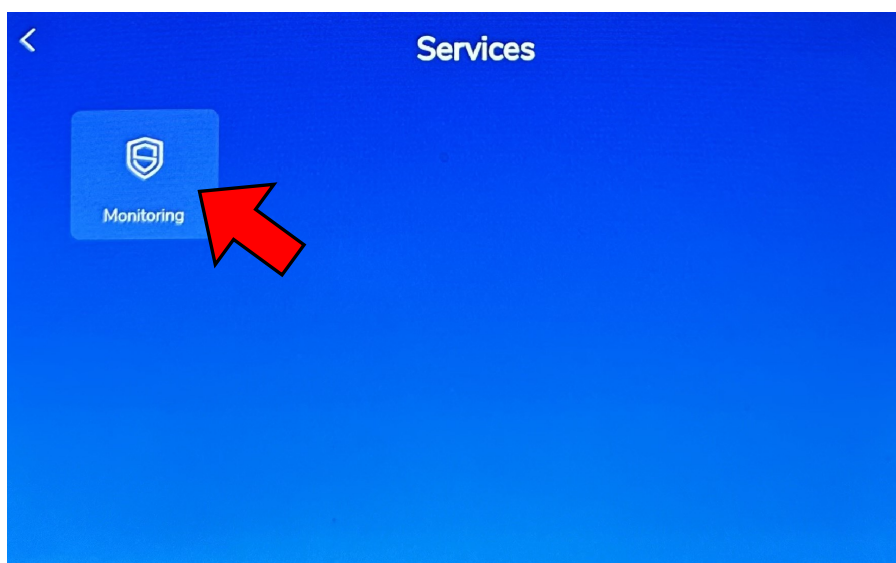

2. Enter your Master passcode:

3. In the **Settings** menu, select **Services**:

4. In **Services**, select **Monitoring**:

The Unit ID appears under **Account Number**: