



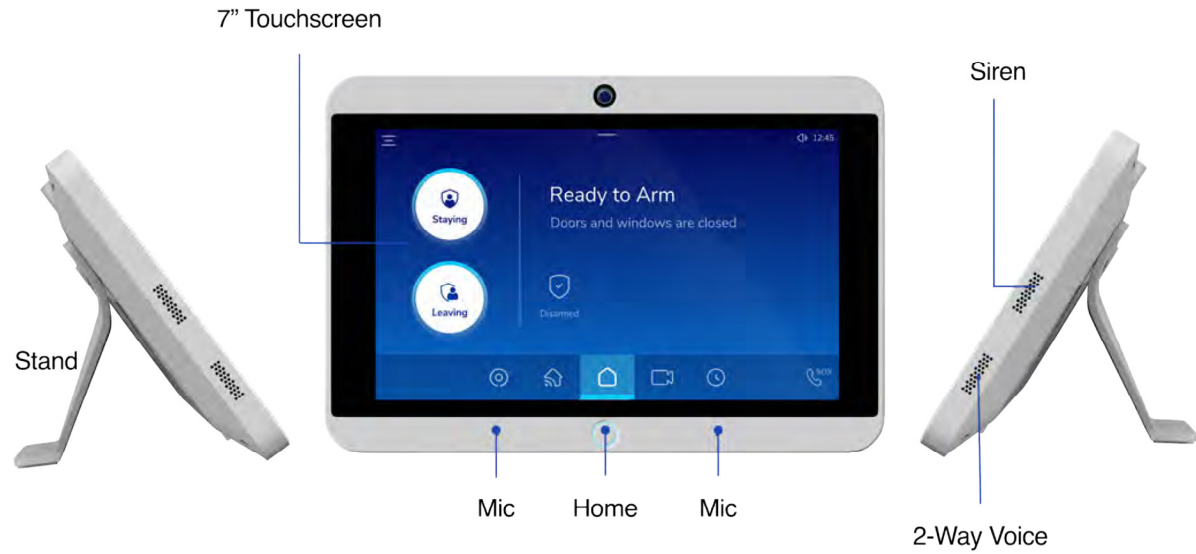
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Publicly traded on NASDAQ Symbol: NSSC

prima
by NAPCO

WI2610DLF 8/23

Getting Started

Thank you for your purchase of the NAPCO Prima security system. Please follow the quick guide below to get your system up and running. For more details, scan the QR code for full Prima manual.



Download the Prima Manual



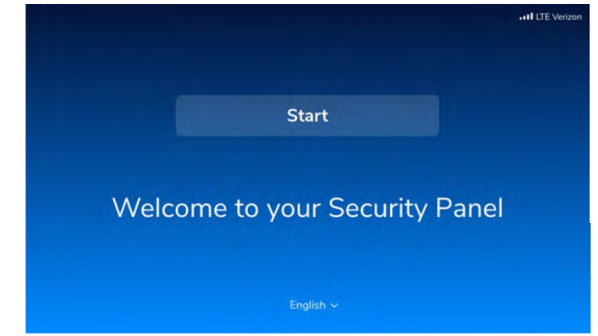
Download the Prima App

5 Setup Wizard

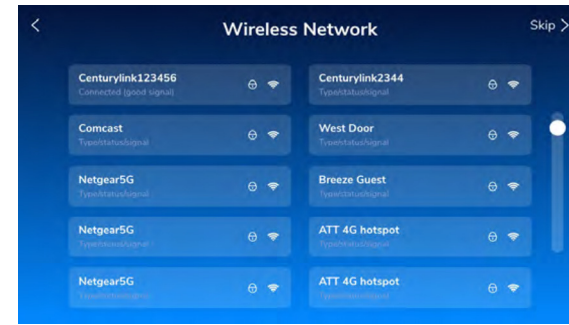
Apply power and the Setup Wizard appears.



6 Tap Start

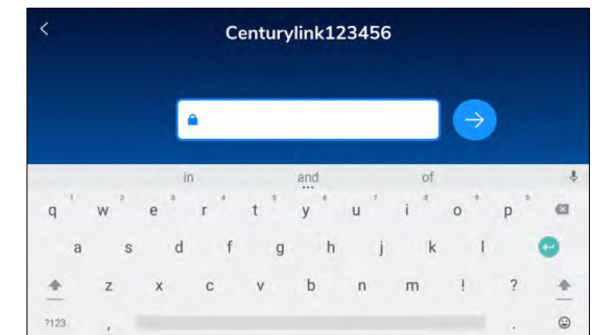


7 Select your Wi-Fi Network



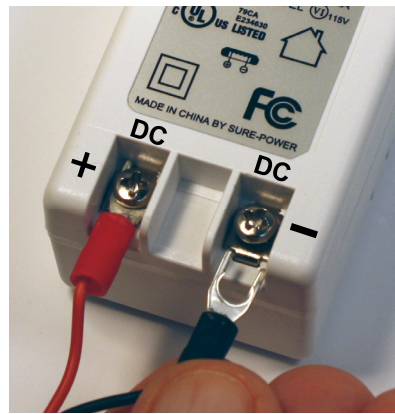
8 Type your Password

(Text is cAsE SeNsITiVe).



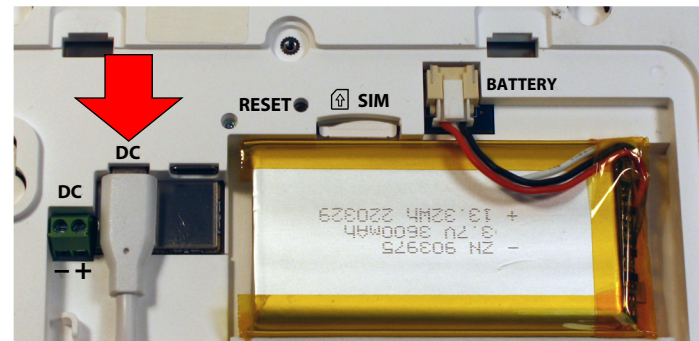
1 Wire the Power Supply

- Connect red to (+)
- Connect black to (-)



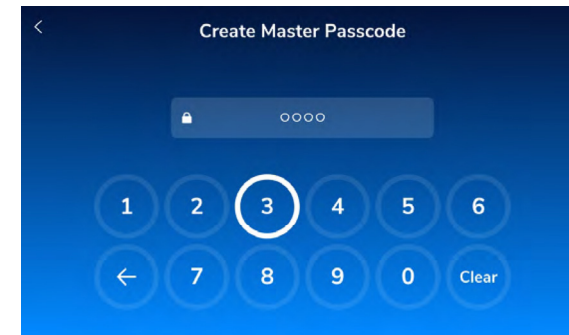
2 Connect Power Supply

Insert power supply into DC socket shown (arrow).

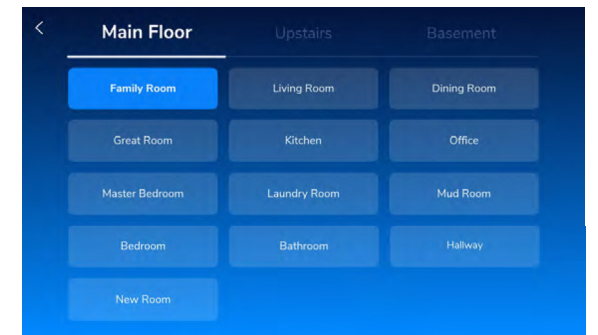


9 Create a Panel Master Passcode

It must be 4-digits.

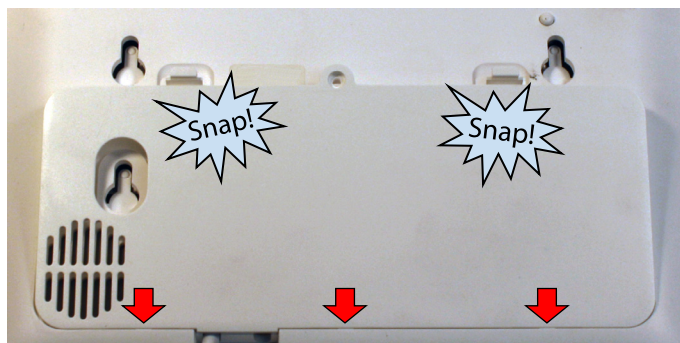


10 Select Panel installation Location



3 Install Cover

Insert tabs at bottom and press to snap clips in place.



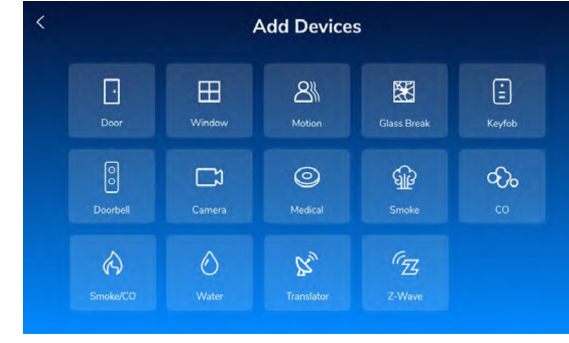
4 Install Tabletop Stand

Slide tabs in as shown (no "snap").



11 Install Your First Sensor

Select the sensor device type.



12 Pair the Sensor to the Panel

Follow the on-screen instructions.



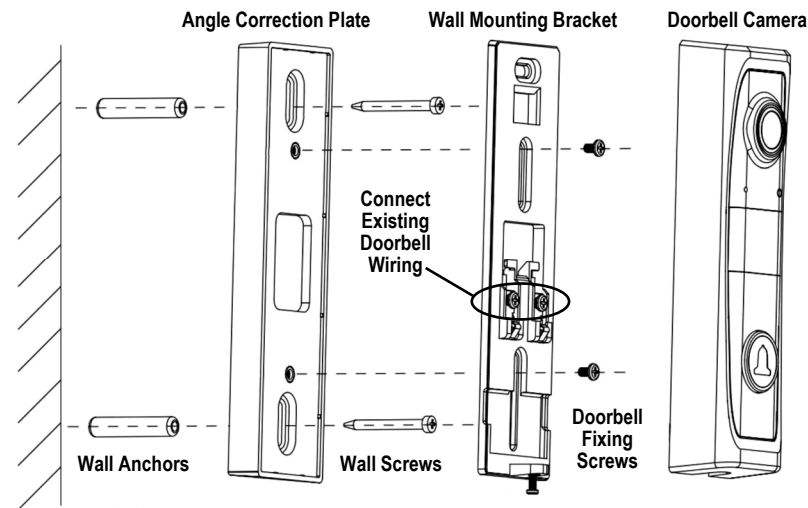
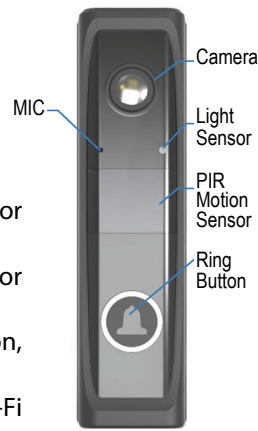
Next: Continue following the system prompts to complete your installation. For more information, scan the QR code to download the User Guide or contact your alarm dealer for technical service.

Doorbell Camera

The **PBELL** is a smart self-healing Wi-Fi HD video security doorbell powered by your existing doorbell 10-30VAC wiring.

Features:

- Live view streaming via Mobile app or Panel
- Two-way Audio through Mobile app or Panel
- Full HD 1920 x 1080 Video Resolution, FOV 202 (H) * 119 (V)
- 2T2R Dual Band, 2.4GHz / 5GHz Wi-Fi for improved range
- On-device AI. Instant analysis of each event and accurate reduction of false triggers
- Real time communication to anyone who approaches your door via 2-way Audio
- Pre-recording supported. Capture all actions in video clips to be stored in cloud
- Compatible with the existing doorbell transformer (10-30VAC,10VA)



'breathing' (slow increase / decrease in intensity) to white 'breathing' and prompts **"Ready for pairing"**.

If not, perform a factory reset: Press/ hold down the button until the LED is blue fast flashing, then release and repeat this step.

Preparations Before Pairing

1. Panel Network

Ensure the panel is connected to Wi-Fi to receive the camera pairing invite token from the cloud.

2. Power

Connect the doorbell to the existing doorbell wires (10-30VAC,10VA).

3. Pairing Mode

Ensure the doorbell is "awake" and in 'Ready for Pairing' mode (**AP Mode**). To enter **AP Mode**, press the button LED once and observe that it changes from blue

Panel and Doorbell Pairing Steps

1. Enter panel **Settings**, tap **Devices**, then tap the + sign at the top right corner. Tap the Doorbell tile.
2. Press the doorbell LED button when in **AP Mode** (see previous section to enter **AP Mode**).
3. Panel displays the serial number of the doorbell. Select **"Yes"** to confirm the doorbell selection.
4. Wait 1-2 minutes while the doorbell is added into the panel. If the doorbell is not shown in the camera list, simply reboot the panel via selecting **"Restart Panel"** in panel **Settings**.

Quick Settings Menu

- **To Access Quick Settings** Tap the quick settings bar on the top middle screen.
- **Adjust the Volume and Brightness Levels:** Slide left to decrease (or slide right to increase) volume / brightness.
- **Clean the screen:** Select the icon (👏) to disable the screen for 30 seconds (allows cleaning without triggering system activity).

Arming & Disarming Your System

You can arm in "Stay Mode" (when staying in the premises) or arm in "Away Mode" (when leaving).

To arm: Tap the home button (🏠) to select an arming method (Leaving or Staying).

Staying:

1. Tap **Staying** to instantly arm the panel or set an exit time (**Settings > Arming > Staying > Exit time**)
2. **To Disarm:** Tap **Disarm** to cancel the arming process (requires a PIN).

Leaving:

1. Tap **Leaving** and the system will arm after a default exit time of 60 seconds (60 seconds to open the door, exit and close the door).
2. **To Disarm:** The Master PIN is required to disarm.

To Bypass a Zone:

Note: If a sensor/zone is faulted (e.g., door open), you cannot arm until the zone is either closed or the zone is bypassed.

1. Click the **Index** button.
2. Select an arming method (Staying or Leaving).
3. Confirm **Bypass**. The panel arms normally. The screen identifies the sensor that is bypassed.

Panel Icons

Icon	Name	Description
☰	Settings	Allows you to set the panel changes.
🎯	Sensor List	Allows you to add and edit sensors.
🏠	Rooms	Checks the state of the room sensors.
📹	Doorbell Camera	Allows you to connect the doorbell camera and to set functions.
🕒	History	Displays a list of security events.
🏠	Home	Displays the status of the security system and open sensors.
📞 SOS	Emergency	Allows you to send an emergency signal to the central station.

Status Bar Icons

🔊	Volume	Allows you to set the volume of the panel.
☀️	Brightness	Allows you to set the brightness of the screen.
📶	Wi-Fi	Indicates the Wi-Fi strength.
👏	Screen Clean	Freezes the touch screen so it can be cleaned.
📶	Cellular	Indicates the level of cellular reception.

NAPCO LIMITED WARRANTY

NAPCO SECURITY TECHNOLOGIES, INC. (NAPCO) warrants its products to be free from manufacturing defects in materials and workmanship for *twenty-four months* following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period. IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or representations, whether oral or written, are either merged herein or are expressly cancelled. NAPCO neither assumes, nor authorizes any other person purporting to act on its behalf to modify, to

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In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

Warning: Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, or differentiate in their treatment of limitations of liability for ordinary or gross negligence, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.