



ALARM LOCK

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Note: Technical Service is for security professionals only

MARKS Tech Support

TECH TIP



Date: Wednesday, January 28, 2015

Subject: Programming PINS into IQ-Prox Series Lock

Models: Marks IQ1-Prox, IQ2-Prox, IQ7-Prox

If you are unable to add users with a PIN into your Marks IQ-Prox lock, it is likely the GGM is programmed with a proximity card instead of a PIN. When you are changing your GGM for the first time, specifying a proximity card (in the "PIN" section of the GGM) will require *both* the UID and the proximity card be used to enter program mode. Under this condition, trying to add a 3-digit, 4-digit, or 5-digit PIN code user into this lock will not be allowed. Even if we require both a card and pin (specified in the software), the lock will not allow any PIN number under 6 digits in length to be added. However, the lock will accept a 6-digit PIN code user.

You can bypass this restriction by not specifying a card with your GGM, thus removing the length restrictions on PIN codes.