



333 Bayview Avenue, Amityville, New York 11701
For Sales and Repairs, (800) 645-9445
For Technical Service, (800) 645-9440 or visit us at
<http://tech.napcosecurity.com/>
(Note: Technical Service is for security professionals only)
Publicly traded on NASDAQ Symbol: NSSC

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NAPCO Remote Services ComNet Activation Guide

WI2113ELF 4/22

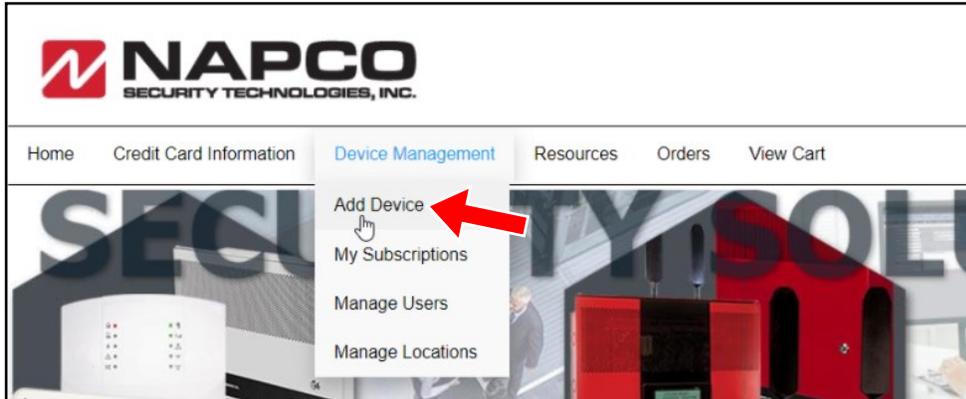
The www.NapcoComnet.com website now has drop-down menus:

Device Management = [Add Device](#) [My Subscribers](#) [Manage Users](#) [Manage Locations](#)

Resources = [SLE Management](#) [iSeeVideo](#) [iRemote-MOD](#) [iBridge/zRemote](#) [iSecure](#) [Air Access](#)

To activate a new Remote Service device, go to www.NapcoComnet.com and log into your dealer account. Proceed as follows:

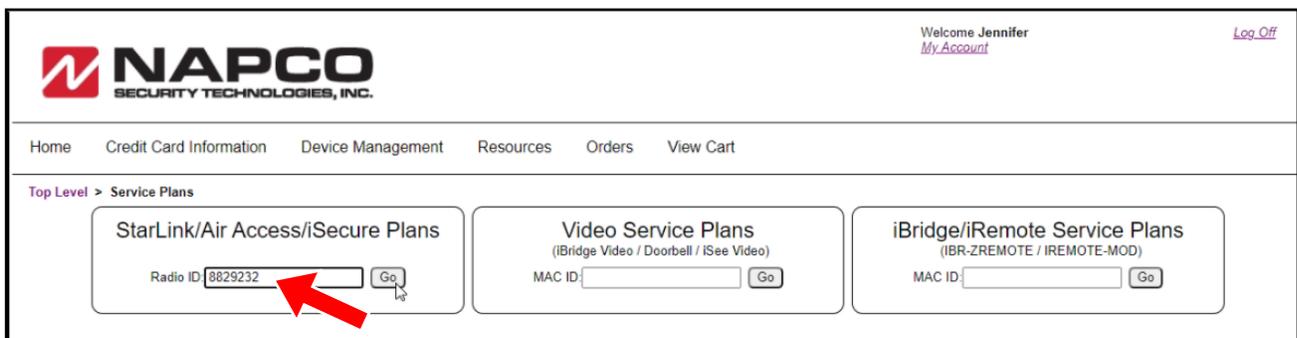
1. At the top of the web page, click **Device Management > Add Device**.



2. Click **Service Plans**.



3. Type the Device ID into the **Radio ID** field for the respective device **Service Plan**, then click **Go**.



4. Click the **Click for Details** text to review the details of the service plan.

Top Level > AT&T LTE Dual Path Fire Burg For Unit: 8829232

<p>ATT NFPA 2010 LTE CommFire Dual Path Service Pln</p> <p>NFPA72 2010 - Commercial Dual Path Fire Service Plan with 24 Hour Supervision, AT&T LTE</p> <p>7.95 EA</p> <p>Click for Details</p>	<p>ATT NFPA Comm Fire Service Plan - Back-up Only</p> <p>NFPA72 UL864 10th Edition Commercial Fire Service Plan, Back up Comm, 24 hour check-in, AT&T LTE</p> <p>8.95 EA</p> <p>Click for Details</p>	<p>ATT NFPA 2013/16 LTE Comm Fire Dual Path Service</p> <p>NFPA72 2013/2016 - Commercial Dual Path Fire Service Plan with 6 Hour Supervision, AT&T LTE</p> <p>9.95 EA</p> <p>Click for Details</p>
<p>ATT NFPA 2013/2016 LTE Comm Fire Service Plan</p> <p>NFPA72 2013 - Commercial Fire Service Plan with 60 minute check-in, AT&T LTE</p> <p>11.95 EA</p> <p>Click for Details</p>	<p>ATT NFPA 2010 LTE CommFire Dual Path Service Plan</p> <p>NFPA72 2010 - Commercial Dual Path Fire Service Plan with 5 Minute Supervision, AT&T LTE</p> <p>16.95 EA</p> <p>Click for Details</p>	<p>ATT NFPA 2010 LTE Commercial Fire Service Plan</p> <p>NFPA72 2010 - UL864 10th Edition Commercial Fire Service Plan with 5 minute check-in, AT&T LTE</p> <p>18.95 EA</p> <p>Click for Details</p>

5. Click **Add**, to add the service plan to the shopping cart.

Service Plan: ATT NFPA 2013/16 LTE Comm Fire Dual Path Service
NFPA72 2013/2016 - Commercial Dual Path Fire Service Plan with 6 Hour Supervision, AT&T LTE

NFPA 2013/2016 AT&T LTE Commercial Dual Path Fire and Burglary Service Plan for StarLink Commercial Fire Alarm Communicators

Includes:

- Sole Path and Dual Path Approved
- Dual Path, IP and Cellular communication
- Unlimited Central Station Reports
- Unlimited NAPCO Control Panel Uploads / Downloads
- 6 Hour NOC Cellular Check-in Supervision
- 6 Hour IP Check-in Supervision

Applicable Agency Listings:

- UL 864 Standard For Control Units and Accessories For Fire Alarm Systems, 10th Edition
- UL 985 Standard For Household Fire Warning System Units
- UL 1023 Standard For Household Burglar-Alarm System Units

The Service plans are based on reporting to central station receivers using toll-free reporting phone numbers, in cases where a toll number is used, an additional charge of \$0.10 will be applied for each central station report.

For Unit: 8829232

ATT NFPA 2013/16 LTE Comm Fire Dual Path Service	9.95 EA
1 Month(s)	Add

Plan #: SLF-SVC-13-LTAI

Available Features:

- SLE Remote Control Arm/Disarm, Monthly
- SLE Text/Email Notification Service, Monthly

6. Click **New** for a new subscriber or **Existing** to add the device to an existing account.

Add Subscriber

Subscriber Information

*First Name: _____

*Last Name: _____

Company: _____

*Address1: _____

Address2: _____

*City: _____

*State/Zip/Country: _____

Email: _____

Phone: _____

Fax: _____

Unit Information

Device ID: 8829232

Service Plan: ATT NFPA 2013/16 LTE COMM FIRE DUAL PATH SERVICE@ 9.95 / EA

User Field1: _____

User Field2: _____

Subscriber Information

*First Name/Company:

*Last Name/Company:

*Address1:

Address2:

*City:

*State/Zip/Country: NY USA

Email:

Phone:

7. Type the new subscriber information, then click **Add Subscriber**.

8. Review the subscriber information, then click **Add to Cart**.

Add Subscriber

Subscriber Information Existing New Edit

*First Name: Place
*Last Name: Shop - Testing
Company: NAPCO SEC. TECH
*Address1: 333 Bayview Ave
Address2:
*City: Amityville
*State/Zip/Country: NY 11701 USA
Email:
Phone:
Fax:

Unit Information

Device ID: 8829232
Service Plan: ATT NFPA 2013/16 LTE COMM FIRE DUAL PATH SERVICE@ 9.95 / EA
User Field1:
User Field2:

Add To Cart Exit

9. Click **Close** if you do not want additional features.

Features for Item: ATT NFPA 2013/16 LTE COMM FIRE DUAL PATH SERVICE
Found 2 Features

Suggested Accessories

SLE-REMOTE
SLE Remote Control Arm/Disarm. Monthly
1.00 EA Add

SLE-SMS
SLE Text/Email Notification Service. Monthly
2.00 EA Add

Close

*If the **Process Order** button appears, continue below at step 10.*

*If your Shopping Cart has a **Checkout** button, go to step 12 to pay by credit card.*

10. In the **Shopping Cart**, (see below), click **Process Order**.

Shopping Cart

Process Order Clear Cart

-Sort Last to First-

Service Type	Description	Comment	Qty	Price
ATT NFPA 2013/16 LTE COMM FIRE DUAL PATH SERVICE SLF-SVC-13-LTAI Features	SLF-SVC-13-LTAI SERVICE PLAN	8829232/Place Shop - Testing/2022-03-18/SLE-LTEAI-FIRE	1 Month	9.95
			TOTAL	9.95

11. To complete the activation process, be sure the **Units Activated** screen appears!

Units Activated
Activation Time: Fri Mar 18 14:15:37 EDT 2022

Billing Information
NAPCO SECURITY TECH
EFFECTIVE 12/11/15
NY 11701
USA
nca@napcosecurity.com

Shipping Information
NAPCO SECURITY
333 BAYVIEW AVENUE
NY 11701
USA

Service Type	Description	Comment	Qty	Price
SLF-SVC-13-LTAI	SLF-SVC-13-LTAI SERVICE PLAN	8829232/Place Shop - Testing/2022-03-18/SLE-LTEAI-FIRE	1 Month	9.95
			TOTAL	9.95

12. If you will pay by credit card, your **Shopping Cart** (see below) will have a **Checkout** button, click **Checkout** to pay by credit card.

Shopping Cart

-Sort Last to First-

Service Type	Description	Comment	Qty	Price
ATT NFPA 2013/16 LTE COMM FIRE DUAL PATH SERVICE SLF-SVC-13-LTAI Features	SLF-SVC-13-LTAI SERVICE PLAN	8829232/Place Shop - Testing/2022-03-18/SLE-LTEAI-FIRE	1 Month	9.95
TOTAL				9.95

13. Verify your credit card information, then click **Continue**.

Payment

Credit Card Information



Card Company: VISA
Card #: XXXX1111

[Edit Credit Card Information](#)

Name on Card: Jennifer
Billing Info: 333 bayview Ave
Amityville, NY 11701 USA
nca@napcosecurity.com

14. Review all information, then click **Submit Order**.

Billing Information

Jennifer
Jennifer's Candy
333 bayview Ave
Amityville, NY 11701
USA
nca@napcosecurity.com

Shipping Information

Jennifer
Jennifer's Candy
333 bayview Ave
Amityville, NY 11701
USA
6318429400

Name on Card: Jennifer
Card Company: VISA
Card #: xxxxxxxxxxxx1111

Service Type	Description	Comment	Qty	Price
SLF-SVC-13-LTAI	SLF-SVC-13-LTAI SERVICE PLAN	8829232/Place Shop - Testing/2022-03-18/SLE-LTEAI-FIRE	1 Month	9.95
TOTAL				9.95

15. To complete the activation process, be sure the **Order Number** screen appears!

Order Number: 8620321

Order Time: Fri Mar 18 14:09:13 EDT 2022

Billing Information

Jennifer
Jennifer's Candy
333 bayview Ave
Amityville, NY 11701
USA
nca@napcosecurity.com

Shipping Information

Jennifer
Jennifer's Candy
333 bayview Ave
Amityville, NY 11701
USA
6318429400

Name on Card: Jennifer
Card Company: VISA
Card #: xxxxxxxxxxxx1111

Service Type	Description	Comment	Qty	Price
SLF-SVC-13-LTAI	SLF-SVC-13-LTAI SERVICE PLAN	8829232/Place Shop - Testing/2022-03-18/SLE-LTEAI-FIRE	1 Month	9.95
TOTAL				9.95