

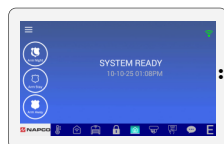


NAPCO iBridge™ GEM-TOUCH2R Touchscreen Tablet QUICK START GUIDE

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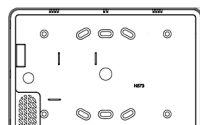
1. Unpack the **GEM-TOUCH2R** (look carefully for the supplied mounting hardware and the supplied the Power Adapter). **Note:** If using older ISEE series cameras, you can use your existing ISEE-WAP; otherwise use your customer's Wi-Fi Internet router.



GEM-TOUCH2R

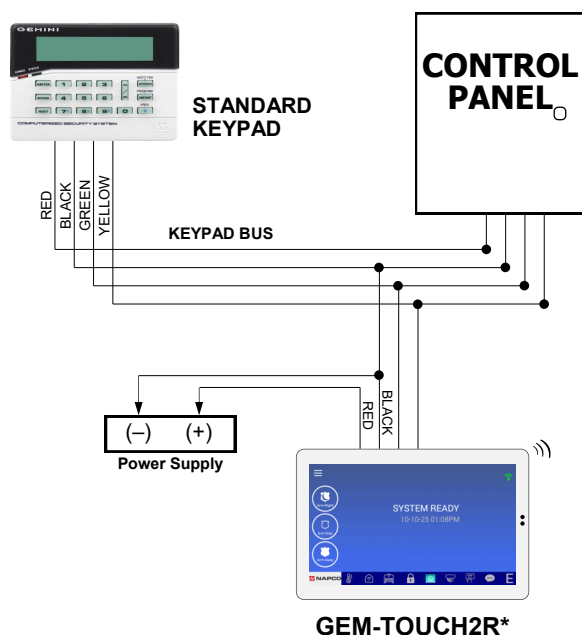


Power Adapter



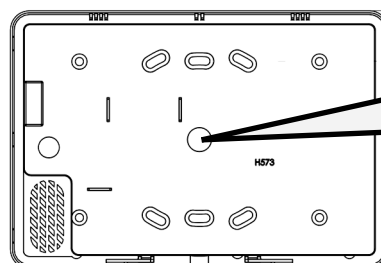
Touchscreen
Rear Case

2. Mount the touchscreen rear case to the wall using screws appropriate for the mounting surface. As shown in the diagram below, connect the **GEM-TOUCH2R** to the black, green and yellow wires of the control panel keypad bus. The touchscreen's positive (+) red wire is connected to the power supply's positive (+). Be sure to connect the touchpad's negative (-) to the power supply negative (-) and also connect the power supply negative to the control panel's common/ground to establish a shared ground reference.



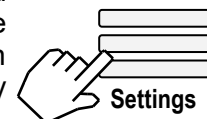
Note: Referencing the power supply in the above diagram, use a separate UL-Listed Security and Signaling power-limited 12V power supply if the system standby current is insufficient for the 380mA required for the **GEM-TOUCH2R**. Be sure

the negative terminals of the power supply and control panel are connected. Run the touchscreen and antenna wires through the wire hole located in the center of the rear case, shown below.



"center hole"
for power or
keypad bus and
antenna wire

3. Apply power to the control panel, the touchscreen and the Wi-Fi router, **IBR-ZREMOTE**, or **StarLink Connect** communicator. Upon power up, the touchscreen will start within about 5 seconds (can be manually powered by pressing and holding the small button on the right side for 10 seconds).
4. Upon power up, the Setup Wizard will automatically start. Follow the sequence of images as shown in the following steps, as necessary for the installation type. If the Setup Wizard does not automatically start, press/hold down the **Settings** ("hamburger") icon, enter your Dealer password, then tap **Setup Wizard**.
5. Tap **Yes** and set the date, time and Time Zone (if necessary). **IMPORTANT:** Outdated digital certificates will disallow connection to your iBridge or StarLink Connect system, as well as inhibiting necessary automatic firmware downloads.



Settings

Would you like to setup tablet's date and time?

Current date time on tablet:

Thu Jan 22 17:16:51 GMT-03:00 2026

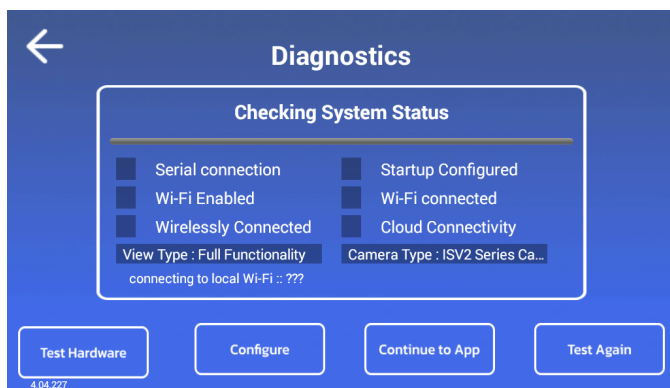
This message will expire in 8 seconds

Yes

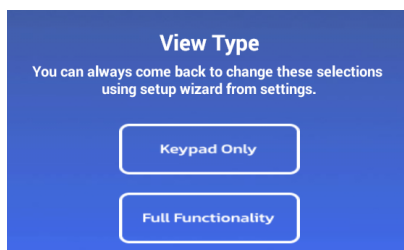
No

6. Wait for the system diagnostics process to complete. Functional components are marked with a check; items

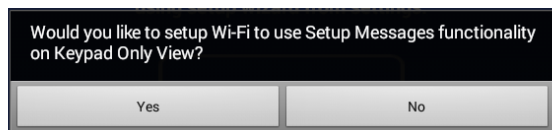
not configured or not enabled are marked with an "x". Selections are blank when the **Setup Wizard** is run for the first time. Tap **Configure** to continue.



7. **View Type:** Select how the **GEM-TOUCH2R** will be used.

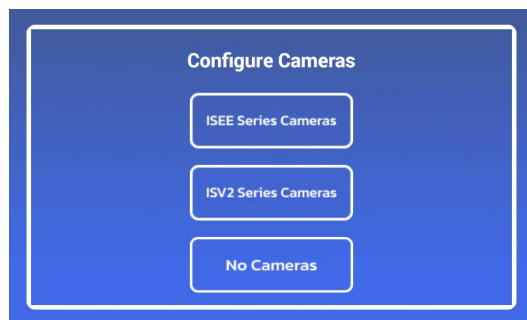


Keypad Only: Select if the **GEM-TOUCH2R** will only be used as a security keypad (select **Yes** to the following popup and go to step 9 to set up Wi-Fi).



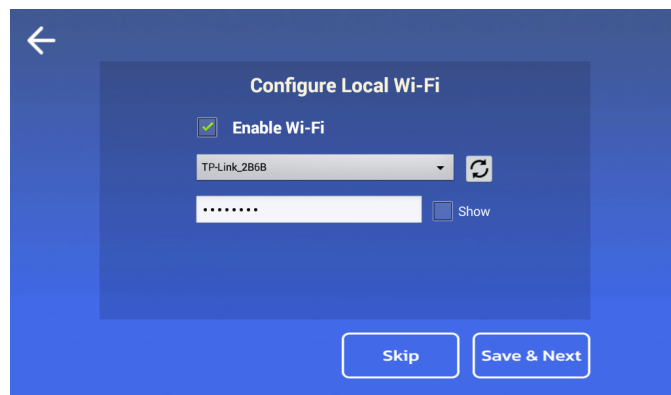
Full Functionality: Select to include video camera and Z-Wave functions and go to step 8.

8. If you have an **ISEE-WAP** with existing older iSeeVideo cameras, tap **ISEE Series Cameras**; if you have newer **ISV2** models, tap **ISV2 Series Cameras**; for systems without cameras, tap **No Cameras** (cameras can always be added later). **Note:** *ISEE and ISV2 cameras cannot be combined.*

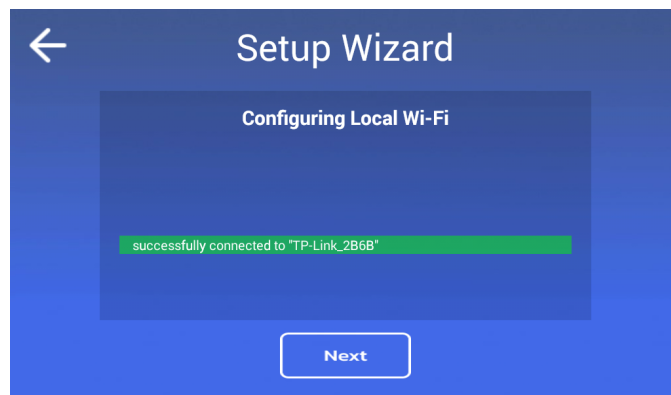


9. To connect through the customer's wireless router, check **Enable WiFi**; select the router name* from the pull-down and have the customer type their

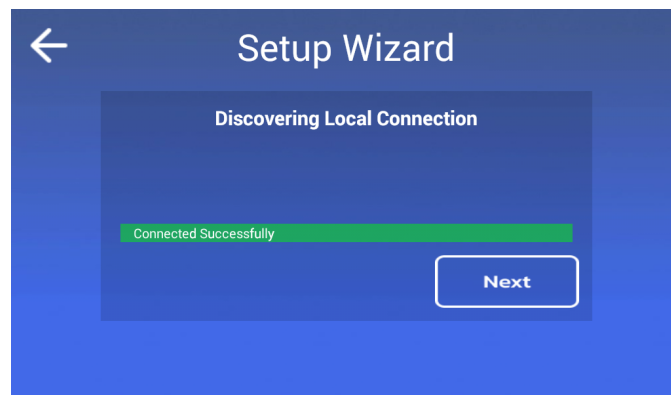
router Password (click the **"Refresh"** button to the right of the pull-down if the customer's router is not listed). When finished, tap **Save & Next**.



10. Wait until the message indicates the connection to the customer's wireless router is complete, then tap **Next**.

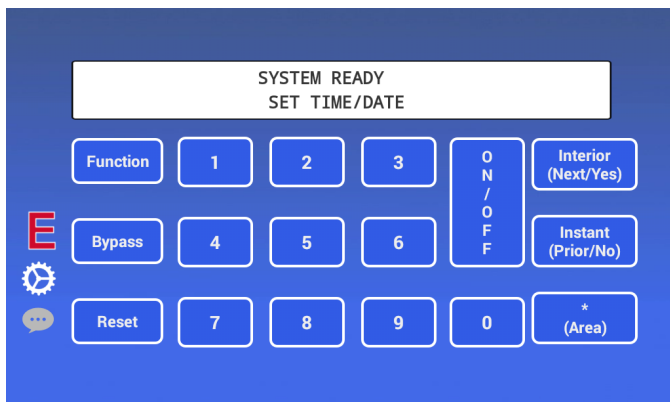


11. The system will then automatically try to connect to the "local" **StarLink Connect** radio or the **iBridge (zRemote)** Z-Wave Controller that is physically located "locally" (i.e. inside the premises). When connected, tap **Finish**.

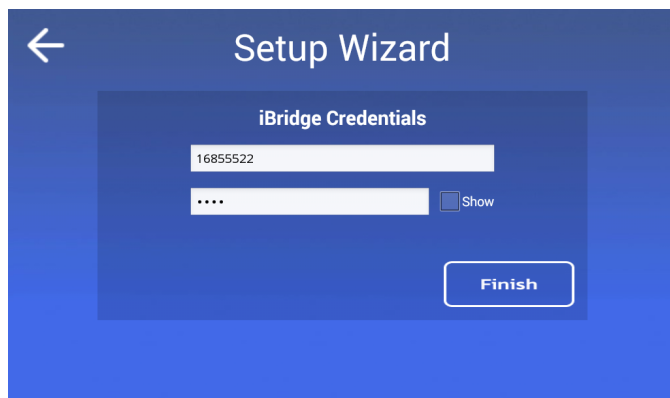


12. If you selected **Keypad Only** in step 7, the virtual security system keypad will appear (shown below). Stop here -- you're finished!
If you selected **Full Functionality** in step 7, you're almost finished...go to next step...

***Note:** The default name "Public" is used with ISEE-WAP installations.

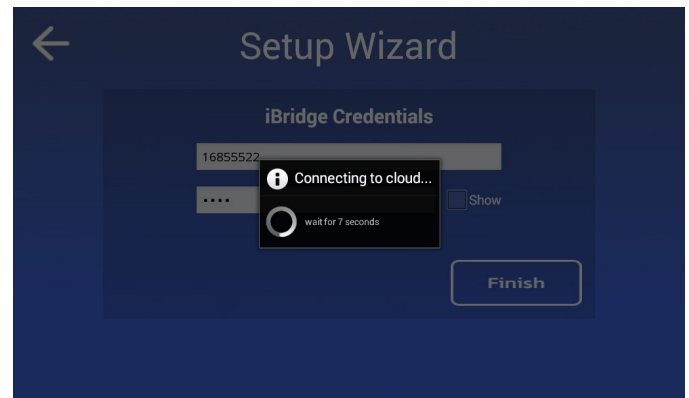


13. The **GEM-TOUCH2R** will automatically attempt to connect, through the "cloud", to either the **NAPCO *StarLink Connect*** radio account or the **NAPCO *iBridge (zRemote)*** Z-Wave Controller account. Enter your administrator account **User ID** and **Password** and tap **Finish**.

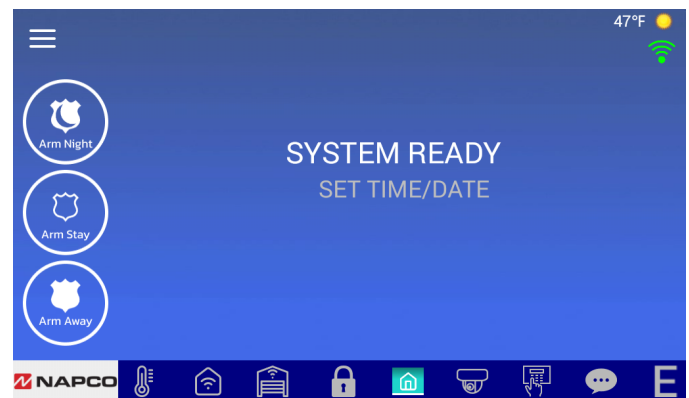


Upon connection to the Internet-based account for either the ***StarLink Connect*** radio or the ***iBridge (zRemote)*** Z-Wave Controller, the resulting key-

pad shown in step 15 will be configured for the payment plan selected by the customer. For example, smart phone notifications and camera video.



14. Be sure to verify the touchscreen display reflects the current status of the security control panel.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The distance between user and products should be no less than 20cm.

NAPCO LIMITED WARRANTY

NAPCO SECURITY SYSTEMS, INC. (NAPCO) warrants its products to be free from manufacturing defects in materials and workmanship for *thirty-six months* following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period. IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or representations, whether oral or written, are either merged herein or are expressly cancelled. NAPCO neither assumes, nor

authorizes any other person purporting to act on its behalf to modify, to change, or to assume for it, any other warranty or liability concerning its products.

In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

Warning: Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, or differentiate in their treatment of limitations of liability for ordinary or gross negligence, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.